

BE PART OF THE CONVERSATION.

A Guide To Greater Independence.

DIAL
711

Relay

SOUTH
DAKOTA

CONNECTING
ALL OF US



GET TO KNOW RELAY SOUTH DAKOTA

Relay South Dakota makes it possible for deaf, hard-of-hearing or speech-disabled people to communicate over the phone.

Service is available 24 hours a day, 365 days a year and calls are confidential. There are no restrictions on the length or number of Relay calls you make.

To make a Relay call, dialing 711 connects you with a trained Communication Assistant (CA) to facilitate your call.



EVERYTHING YOU NEED TO KNOW ABOUT RELAY CALLS

KEY:

- Hearing Loss
- Deaf
- Deaf-Blind
- Speech Disabled
- Hearing and Physically Impaired
- Low Vision and Hearing Loss

Type of Relay Call	VRS (Video Relay Service)	TTY (Text Telephone)	HCO (Hearing Carry Over)	STS (Speech to Speech)	Captioned Phone Service	Amplified (Traditional Phone Service)
Equipment						
What is it?	Internet-based equipment that allows a caller to communicate via video conferencing. A CA speaks and signs between the two parties.	The user's typed message is voiced to the hearing caller through a CA. The CA relays the hearing person's spoken words by typing them back to the TTY user.	The speech-disabled person listens to the standard telephone user and types his/her conversation for the Relay Operator to read back to the other party.	A specially trained Relay Operator repeats the words of the person with a speech disability or synthesizer output to the other party.	A telephone that uses a text screen to display captions of what the other party is saying.	A telephone that has adjustable volume levels to help the user hear what the other party is saying.
Who's it for?						

GET YOUR FREE PHONE



The TED (Telecommunication Equipment Distribution) program puts phones into the hands of those with hearing loss or speech disabilities. You qualify for a FREE phone* if you are a South Dakota resident with existing phone service in your home.

STEP 1 APPLY

Go to relaysd.com and either:

- Apply online
- Print an application

STEP 2 GET CERTIFIED

Simply print a certification form at relaysd.com to show certification of your speech or hearing diagnosis.

**Already wearing hearing aids, cochlear implants or using ASL to communicate? No certification needed.*

STEP 3 SETUP

We'll deliver and install your new phone, then train you how to use it.

**Income guidelines may apply to some devices offered through the program.*



RELAYSOUTH.COM

Relay South Dakota and TED are funded through the South Dakota Dept of Human Services

RAPID CITY

2040 W Main Street, Suite #306
Rapid City, SD 57702

(888) 304-2311 Voice/TTY

(605) 394-6864 Voice/TTY

COUNTIES: Bennett, Butte, Custer, Fall River, Haakon, Harding, Jackson, Lawrence, Meade, Mellette, Oglala Lakota, Pennington, Perkins, Todd

ABERDEEN

1707 4th Ave SE, Suite C
Aberdeen, SD 57401

(866) 246-5759 Voice/TTY

(605) 626-2668 Voice/TTY

COUNTIES: Beadle, Brown, Campbell, Clark, Codington, Day, Deuel, Edmunds, Faulk, Grant, Hand, Marshall, McPherson, Potter, Roberts, Spink, Walworth

PIERRE

3800 Hwy 34, 500 E. Capitol
Pierre, SD 57501

(800) 265-9684 Voice/TTY

(605) 773-5301 Voice/TTY

COUNTIES: Brule, Buffalo, Corson, Dewey, Hughes, Hyde, Jones, Lyman, Stanley, Sully, Ziebach

SIOUX FALLS

117 W 39th Street
Sioux Falls, SD 57105

(866) 246-5759 (V/TTY)

(605) 362-2912 (V/TTY)

COUNTIES: Aurora, Bon Homme, Brookings, Charles Mix, Clay, Davison, Douglas, Gregory, Hamlin, Hanson, Hutchinson, Jerauld, Kingsbury, Lake, Lincoln, McCook, Miner, Minnehaha, Moody, Sanborn, Tripp, Turner, Union, Yankton